

The **IPN DISPATCH**

IPN

INCIDENTPAGE.NET

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IPN Monthly Dispatcher Update

December 2019

DISPATCHER OF THE MONTH

December DOTM is TEN035, a dispatcher since 2015 who has transmitted over 1700 incidents. He is very dedicated to IPN and we really appreciate him!

Dispatcher of the Month is a random drawing and all active dispatchers are eligible to win.

2020 T-SHIRT PREVIEW

January 1, 2020 will mark IPN's 20th year in leading the industry with real time incident notifications. Next year's IPN T-shirt design celebrates this accomplishment. Here's a sneak peak of the back design!



So that you don't miss out on getting one of these special shirts in your size, we're taking pre-orders. Simply email support with your size and we'll get you on the list. Pay or redeem your dispatcher rewards later.

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MAYDAYS & URGENT MESSAGES

Fireground traffic containing "Mayday" or "Urgent" are some of the most stressful events at an incident scene. These indicate that something has gone wrong or has the potential to go wrong.

Whereas these reports contain such critical information, it is imperative that we send an update whenever you hear a report of this nature.

Be sure to include specifics as to why the alert was sent such as "2 members trapped in the basement", "Structural collapse. Immediate Evac and Req for PAR" or "Two members missing following PAR." We do ask that dispatchers omit the name(s) of those missing or their companies from the alert. This is done to protect the families of the members who may have IPN or friends with IPN.

Much like the mayday itself, it is equally important to report a rescue or recovery of a member in distress. There should be an additional update sent when this happens.

Again we stress the need to be discreet in your reporting. We never want to see a "U/D: FF Smith is confirmed Dead" page going out to the system. It has happened before and there was overwhelming backlash from the members of the involved department.

LODD info, if this unfortunate event occurs, will be sent

tactfully when appropriate over that category. It would be best to word the page as "U/D: Member removed in serious Cond" or "U/D: Mayday canceled. EMS Transporting 2 Members." When in doubt please err on the side of caution leaving out details that may seem insensitive.



**11-20-19 @07:27 | PEN
| Horsham Twp, PA
(Montgomery County) |
Traffic Advisory | Welsh Rd
& Blair Mill Rd | PD o/s with
a 2 vehicle MVA blocking.
No injuries. Tows needed
for 2. [PEN043] | ARI666**

Photo by Luke Lukashunas





11-19-2019 @10:03|
 Monroe County
 (Tunkhannock Twp)|
 Traffic Advisory |
 Rt 115 & Boyer Rd |
 PMRP/FD/EMS o/s
 1 Vehicle vs Pole
 MVA Wires Down
 across the Road
 Male in and out of
 Consciousness|
 PEN125

Photos Courtesy of
 Steve Warner



11-06-2019 @13:22
 | Middlesex County
 (Littleton) | Traffic
 Advisory | 330 King St
 | Engine 2 o/s Pick Up
 Truck on Fire. 1 Line
 Oper. | MAS001

Photo by Chuck Lowe



IPN regrets to announce the passing of FLA209, George V Bortle of Mims, Florida. We are grateful for the 50 years of fire service experience that George brought to the system. He contributed hundreds of incidents to IPN during the last decade.

A Firefighters Funeral was held on November 14th 2019 at Temple Baptist Church followed by a reception at Mims Volunteer Fire Department. Donations can be made to MVFD in his memory: <https://mimsvfd.org/donate/>



QUICK NEWS

Important Notice: There will be planned system maintenance on January 1st, 2020. The system may be taken down while certain aspects of this project are performed. Incidents may be paged as "Delayed:" after the work is completed and in accordance with the system policies regarding late content.

Helpful Hint: A note indicating a weapon qualifies as an "Armed Robbery"

eDispatches site has added a new feature that allows you to pull up streaming audio near you. In many cases this is content that is not available elsewhere. To find these feeds, visit <https://www.edispatches.com/call-log/index.php> under the red bar labeled "streaming."

Editors Correction: In the November newsletter article "CODES AND COLORS" we incorrectly stated that DOA was a valid means of indicating a fatality. This is incorrect. The DOA & DOS abbreviations were abolished a while back. Thank you.

We're Sorry...

Our admins recently noticed that many of our dispatchers have received emails claiming they were inactive. This was due to a technical glitch in the review program that we are working to correct. We appreciate every dispatcher's efforts and apologize for any stress this has caused.

MONTHLY STATS

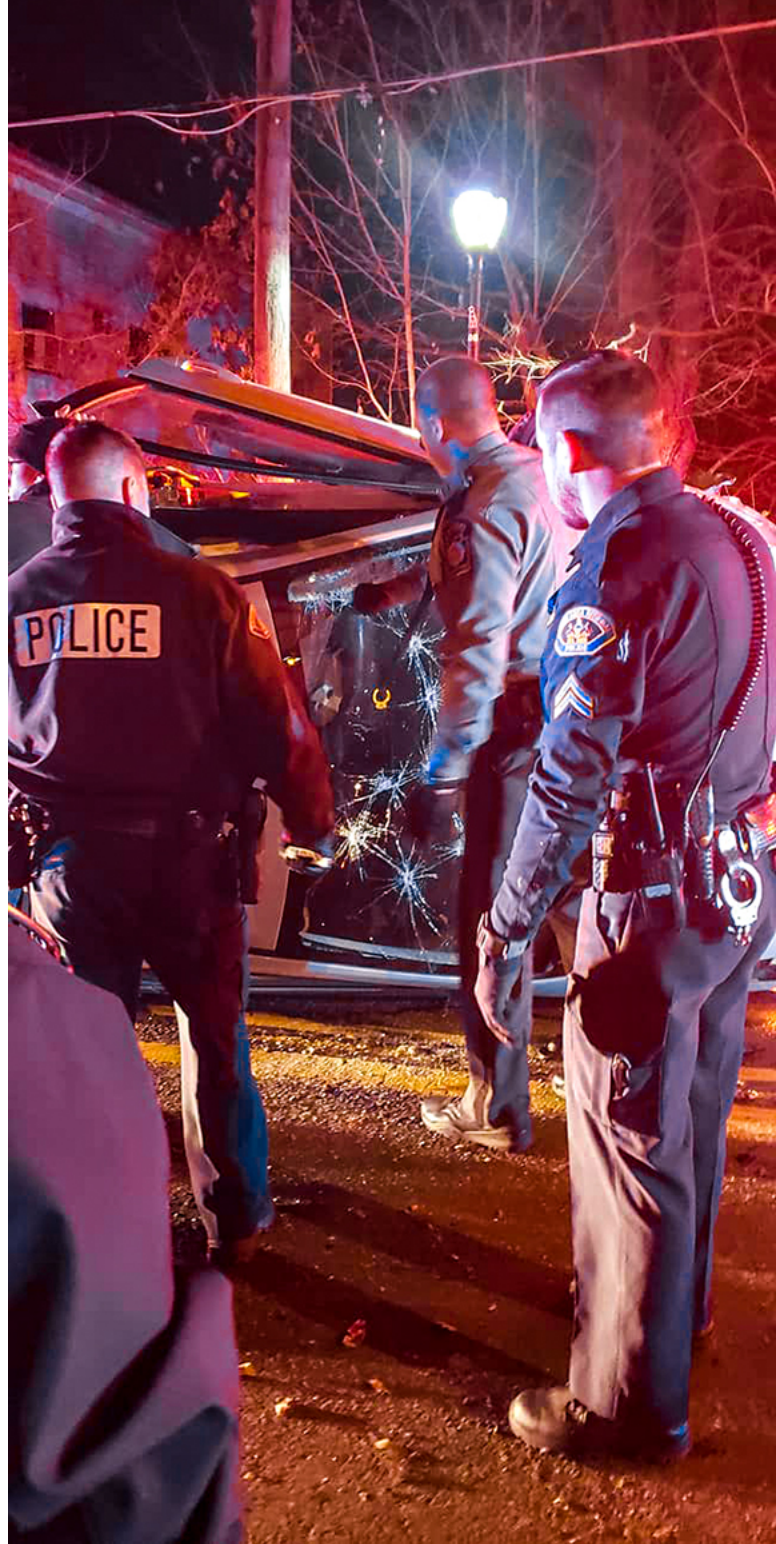
THANKS to each of you for your October contributions. Together we were able to transmit over nineteen thousand notifications. As if that was not impressive enough, eight of the top ten states sent over one thousand incidents. ***This is the first time we have ever seen this many chapters exceeding their top stat at the same time. YOU ROCK!!***

We saw California return to 2nd place after briefly getting knocked down to 4th by Ohio. Ironically, Ohio has now dropped to the seventh seat, beating the Pennsylvania team by just one incident. One! It was a very close month. The top three states transmitted 2215, 1750 and 1627, respectively.

Around the globe: Canadian members contributed 602 incidents with Ontario (522) and Nova Scotia leading the pack. Dispatchers covering Europe sent 68 alerts. Australia sent 94 and New Zealand paged 21. The numbers are respectable and we are excited to see the number of alerts continue to grow. You are why we are the WORLD'S leading notification system!



Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct
FL	FL	FL	FL	FL	NY	NY	NY	FL	FL
NY	NY	NY	NY	NY	FL	CA	FL	NY	CA
CA	CA	CA	CA	CA	CA	FL	CA	OH	NY
PA	PA	PA	PA	PA	IL	PA	OH	CA	IL
MA	MA	MA	MA	MA	PA	MA	IL	IL	MA
IL	IL	IL	IL	TX	MA	IL	PA	MA	TX
TX	MD	TX	TX	IL	TX	MD	MA	TX	OH
MD	TX	MD	MD	MD	MD	TX	TX	PA	PA
OH	OH	OH	OH	OH	OH	OH	MD	MD	MD
WI	WI	NJ	WI	NJ	WI	AZ	WI	WI	WI





**11-01-2019 @08:33 | Monroe County (Pocono Twp)|
1 Alarm Fire| | 1 Manor Dr.|Delayed: FD is o/s with a
Working Fire in a 3 Story Resort. Evacuation Tones
have been Sounded.| NYK073
U/D: CMD reports Severe Water Supply Issues. Tanker
Task Force & Additional Manpower Requested. M/A:
Lackawanna County| NYK073**

Photos by Rick Kulmann

WELCOME NEW DISPATCHERS!

IPN welcomed 20 new dispatchers to our organization in November. Each of them has been strongly encouraged to learn the guidelines and, once they understand those policies, be active. Please say "hello" and make them feel welcome if you see them in chat.

ALA017 - James	MIN039 - Jacob
ALA047 - Benjamin	NHA226 - Lily
DEL007 - Stacy	NJS198 - Mark
DEL021 - Linda	NYK013 - Patrick
ILL001 - Vince	NYK332 - John
ILL401 - Tyler	NYK535 - Cory
KTY025 - Jesse	OHI042 - Ryan
MAR025 - Joey	PEN419 - Jesse
MAS521 - Dan	TEN011 - Dalton
MCH030 - Paul	WVA116 - Lucas



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HOTLINE INFO REMINDER

Provide all necessary information.

Spell street names and towns.

Text: hotline@incidentpage.net

Toll-free Phone: 1-888-339-8259

CONTACT US

Please send us your article suggestions, incident photos, input, and feedback. We want to hear from you and share it with other dispatchers because this is YOUR newsletter!

Newsletter Story and Photo Submission

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General Support

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